



## Customer Product Returns Form

Thank you for your order with Honey Brothers  
Need to return an item? It's easy, but you must include this returns form with your item.

Customer Name		Order/Acc Number	
Address			
Post Code		Contact Number	
Email Address			

**Please give your reason(s) for returning each item using the Key Below.**

**A:** Poor quality **B:** Item does not fit **C:** Wrong item received **D:** Product no longer needed **E:** Faulty Product  
**F:** Product does not match description **G:** Incorrectly ordered **E:** Other, please supply details


As long as your item is unworn, unused and is still in a saleable condition, we will happily exchange or refund your item if returned to us within 30 days of the date of receipt. All items will be thoroughly inspected on return and we will aim to dispatch your exchanged item and/or issue your refund within 3-5 business days after receiving your item. Please note, you will be responsible for paying postage costs associated with your return. If your return is due to a faulty product or receiving a wrong item, please contact us to arrange for a return.

When returning an item please **DO NOT** use the product packaging for transport. Any products that are returned with stamps or labels on the bag will encounter a re-stock charge. Please place items in a box or a bag.

**Return Address:** Returns Department: Honey Brothers Limited, New Pond Road, Peasmarsh, Guildford, Surrey, GU3 1JR  
**Please note we do not offer a free exchange service outside of the UK. All items will be refunded and will be available for reorder.**